

## **Accommodation at Glasney Student Village for University of Exeter – 2016/2017**

At Glasney Student Village we have three room types available:

**En-suite** (single occupancy room with a double bed) - £128.80 per week

**Shared Studybed en-suite** (shared occupancy room with studybed) - £96.60 per week

**Shared bunk bed en-suite** (shared occupancy room with bunk bed) - £77.28 per week

*Please note, we have a small number of rooms which are suitable for students with accessibility needs, some of these rooms have a single bed, not double.*

All of our bedrooms are furnished and en-suite with a telephone and wi-fi. There are also a number of rooms suitable for students with a range of disabilities. These rooms have a single bed and a larger shower area.

Alongside our single occupancy en-suite rooms we also offer shared rooms with study beds or bunk beds; these rooms are a great option for students who are on a tighter budget. They are arranged to provide workspace for two students and offer additional storage facilities.

What's in the bedroom?	What's provided in the kitchen/living area?
<ul style="list-style-type: none"> <li>• Double or Studybed or bunk bed or single*</li> <li>• En-suite shower room</li> <li>• Work desk and chair</li> <li>• Wardrobe</li> <li>• Telephone</li> <li>• Secure entry system</li> </ul> <p><i>*bedrooms which are disability adapted have a single bed.</i></p>	<ul style="list-style-type: none"> <li>• 2x Fridge-freezers</li> <li>• Oven and hob</li> <li>• Microwave</li> <li>• Kettle</li> <li>• Toaster</li> <li>• Table and Chairs</li> <li>• TV</li> <li>• Iron and Ironing Board</li> <li>• Vacuum Cleaner</li> </ul>

**Please note:** you will need to provide your own bedding, towels, cooking utensils and crockery

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**Additional facilities for residents Glasney student village include:**

Glasney Lodge is staffed 24/7  
On site security, security patrols and Living Support staff  
Secure bicycle storage and surfboard racks  
Card operated laundry facilities

**What's included in the rent?**

To make budgeting easier, our rent includes all bills; water, electricity, heating, gas, internet and basic personal effects insurance.

The insurance cover is a basic policy and you may wish to extend this cover to ensure all your belongings are covered e.g. laptop, musical instruments, photographic equipment etc. For further information regarding insurance cover please visit our website and;  
<http://www.endsleigh.co.uk/Student/Pages/student-insurance.aspx>

**Costs & Contract Lengths - 2016/2017**

Please find information below on the contract lengths, costs and termly instalment amounts for each institution. At Penryn Campus we accommodate students from Falmouth University and the University of Exeter and due to the slight difference in term dates there is a **difference in payment dates for each institution:**

<b>University of Exeter (Penryn Campus)</b>			
42 week contract: Saturday 10th September 2016 – Saturday 1st July 2017			
	<b>En-suite £128.80 per week</b>	<b>Shared Study Bed En-suite £96.60 per week</b>	<b>Shared Bunk Bed En-suite £77.28 per week</b>
<b>Total: 42 weeks</b>	<b>£5,409.60</b>	<b>£4,057.20</b>	<b>£3,245.76</b>
<b>Term 1</b> (10 <sup>th</sup> September – 7 <sup>th</sup> January) <i>Payment due on; 12<sup>th</sup> September</i>	<b>£2,189.60</b>	<b>£1,642.20</b>	<b>£1,313.76</b>
<b>Term 2</b> (7 <sup>th</sup> January – 29 <sup>th</sup> April) <i>Payment due on; 9<sup>th</sup> January</i>	<b>£2,060.80</b>	<b>£1,545.60</b>	<b>£1,236.48</b>
<b>Term 3</b> (29 <sup>th</sup> April – 1 <sup>st</sup> July) <i>Payment due on; 1<sup>st</sup> May</i>	<b>£1,159.20</b>	<b>£869.40</b>	<b>£695.52</b>

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## **Further Information and How to Pay**

Our contracts include the Christmas and Easter holidays so you do not have to vacate your room until the end of the contract. Longer contract lengths are available for those that require it i.e. care leavers/international students. Please contact the Accommodation Team on 01326 253639 for further information.

## **Deposits and Guarantors**

- On receiving an offer of accommodation and as part of accepting the contract, all students are required to pay a £300 damage deposit that will be returned at the end of the contract providing there has been no damage to the study bedroom/communal area. This deposit is to be paid via Room service at the time of accepting the offer.
- Students are advised to ensure that all rent is paid on time as penalties are applied for late payment.
- We will also require the details of two guarantors who will agree to meet any outstanding costs from the student's account. This information is required at the application stage, if you are unable to provide two guarantors please contact the Accommodation Office as soon as possible.

## **How To Pay**

All fees can be paid to the Finance Office in the following ways;

- Pay online at [paymentportal.falmouth.ac.uk](http://paymentportal.falmouth.ac.uk)
- By phone on 01326 253607
- In person at the Finance Office, Peter Lanyon Building, Penryn Campus or or Rosehill building, Falmouth Campus
- By cheque, made payable to 'Falmouth Exeter Plus' sent to the address below. (Please ensure you include the student name and id number).

The Finance Office,  
Penryn Campus,  
Penryn,  
Cornwall,  
TR10 9FE  
Telephone 01326 253607  
E-mail: [residences@falmouth.ac.uk](mailto:residences@falmouth.ac.uk)

Please view our [2016/17 Accommodation Fees, Payment Deadlines and Debt Recovery Procedures document](#) for full information.

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## **Shared Room FAQ's**

Shared occupancy rooms are available at Glasney Student Village and can be a great option for students who are on a tighter budget. We have put together a selection of the most commonly asked questions for those students considering shared accommodation;

- *What size are the shared rooms?*

They are the same size as the standard double en-suite rooms and are equipped with a bunk bed or two studybeds. There will be an additional safe in the room, study space for 2 students and extra storage for belongings and clothes.

- *Can I find out who I am sharing with before I arrive?*

Due to confidentiality and data protection we are not able to release the details of who you will be sharing with. Equally we do not release your details to anyone else.

- *Will I be sharing with someone on the same course?*

This is unlikely however you will be allocated a room with someone of a similar age to yourself.

- *Can I choose to share a room with my friend?*

Yes you will be able to request to share with them. You will need to provide their name and student number on the 'Additional Notes' section of the application form. Please note we require both student's to provide this information on their forms. Although we are happy to house friends together we do ask that you think very carefully about this especially if you are on the same course. Our experience has shown that some students who are very good friends who decide to share a room and also study on the same course can find spending all their time together a strain on their friendship.

- *Can I choose to share with my boyfriend/girlfriend?*

No, we do not allocate couples to the same room or flat.

- *What happens if my roommate moves out of our shared room?*

If your room mate moves out of your room you will be offered the opportunity to stay in your room as sole occupancy. If you wish to have the room as sole occupancy the price would be increased to the higher rate for the remainder of the contract. If you are in a bunk bed shared room you can also request for the bunk beds to be replaced with a double bed. Studybeds are fixed and cannot be moved so students going to sole occupancy in these rooms will have the additional bed/desk for their own personal use. Alternatively, if you wish to remain sharing, we will assist you in finding another roommate; please note, you may be required to move rooms in order for this to happen. If at any stage we are unable to offer you the opportunity to move in to a shared room or share in your current room with another student, you will remain in single occupancy at the shared occupancy rate until a roommate becomes available. If however another student is looking to share and you choose not to do so (this involves refusal to move rooms in order to share) then you will be transferred to the single occupancy rate as per the terms of your contract.

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- *Can I move from a sole occupancy room to a shared occupancy room?*

Due to occupancy levels on campus students will not be able to move from a sole occupancy room to shared occupancy room.

- *Can I move out of my shared occupancy room to a single occupancy room on campus?*

Depending on availability this may be an option; please speak with a member of the accommodation team as it would mean a change in contract and accommodation charges.

- *Who can I contact if I need to talk to someone about my shared room?*

All residents, in both single and shared occupancy rooms, can make an appointment to speak to a member of the Halls Team or the Accommodation Office. Alternatively you may like to discuss your concerns with someone in the Student Support Services Team such as a Living Support Co-ordinator – there are plenty of services on campus to assist you. For more information on student support please visit our student support pages.

- *I have been offered a shared room however this is not suitable for my needs. What can I do?*

We appreciate that there will be a number of students who, for medical or welfare reasons, need priority in being offered a single room. We have therefore put in place an appeals process that those students can follow. The process requires students to detail the grounds for needing a single room and provide evidence accordingly. Please note the appeal is for priority in being offered a single room as and when they become available and there is no guarantee that this will be before, or on, arrival. Please contact the Accommodation Office on 01326 253639 for further information.